



Protocol for Investigations

Paranormal Researchers of Niagara and Erie

After a potential client has made contact with PRONE (Paranormal Researchers of Niagara and Erie), the following protocol will be used and outlines the procedure used for all of our investigations.

1. Our first contact will be made by phone. An investigator will be asking you questions about your alleged paranormal activity and will be taking some quick notes. Please be as honest as possible with the investigator. After the initial conversation, an investigator will complete a report of your claim. This report will help our team determine if yours is a case we would be able to assist with.

If upon initial contact; the investigator thinks you are not being honest or upfront with the required information, the investigator has the right to refuse service and the contact will end there. PRONE may decide that the case does not warrant immediate attention, or we also may refuse to conduct an investigation based on distance, cost or time. Please also keep in mind that we are not trying to “prove” a haunting or the presence of an entity. We seek the truth about claims of paranormal activity. We only wish to research and investigate your claims and offer assistance in finding possible explanations for the paranormal activity that is being experienced.

2. After PRONE has received your claim by phone and we feel an investigation is warranted, we will send you a few forms to fill out to describe the activity in more detail. We may also ask you to start a daily journal to document the activity you are experiencing. Again, your honesty is pertinent for PRONE to complete a professional and thorough investigation. The more detail you can provide the better our investigation will be. After you have completed the forms, you will be required to return them in the enclosed self addressed stamped envelope.

3. After your forms have been returned and reviewed by PRONE, one of the investigators assigned to your case will contact you to schedule an on site interview. During this interview one or more investigators will meet directly with you to discuss your claims. We will review your forms, we may conduct interviews with any witnesses’ that have experienced the activity. These interviews are key for PRONE to complete the preliminary investigation.

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4. During the onsite visit PRONE will also complete a walkthrough of the location of the activity. For the physical plant component of the investigation we will take notes, we may sketch diagrams, take photos and take readings of the environment with various equipment. If PRONE feels a full investigation is warranted, an investigator will schedule this with your consent. An investigation can be discontinued at any time if you no longer want our help.

5. When PRONE returns to complete a full investigation this is what you can expect:

- There will be anywhere from 2-6 investigations collecting data and conducting research. (There may be more investigations on site if PRONE finds this necessary)
- There will always be at least one Lead investigator/Senior member heading the investigation of your site. Our investigators never work alone.
- Expect the investigators to be there for several hours. They will need to go through all the areas included in the claims of paranormal activity. This may include but is not limited to the general areas where the activity has occurred, such as basements, attics, bedrooms, closets and the surrounding property. You may prohibit access to any area of the site, but please note this may alter or hinder our ability to conduct a thorough investigation. As a result, PRONE may determine the investigation to be inconclusive.
- We will be using all types of equipment, recording devices, flashlights, cameras, walkie talkies, etc. We may need to tape down equipment or secure it for safety purposes.
- You can be present for the investigation, but we ask that you refrain from interfering with the investigation. This will allow us to have the least amount of distraction or tainted evidence. We ask that you either ask all your questions before or at the end of the investigation. Please always remember you can terminate an investigation at any time.
- Please expect that we will be making some amount of noise during the investigation. We may use devices that alarm, or equipment that flashes and may make small amounts of noise. Investigators may need to move quickly through the environment to retrieve potential evidence, so the areas should be free of debris and obstacles as much as possible.

6. After PRONE has completed a full investigation on site, we may complete some additional off site research by contacting past owners, going to the local library, historical society, village/town hall, etc. Lastly, PRONE will review all the collected documentation and research evidence. We will complete a thorough report based on the

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evidence collected and research conducted. PRONE will contact you to have the findings of the investigation presented to you.

7. At this time, PRONE will meet with you directly to show you any evidence recovered to support the findings of the investigation. This can include but not be limited to personal experiences, photos or visual images, audio sounds or recordings. This evidence is considered the property of PRONE; we can publish our findings on our website either publicly or anonymously. We will allow you to determine which you would prefer. If requested we will also provide you with copies of any evidence we recover.